



Safety Information Bulletin

Operations

SIB No.: 2017-15

Issued: 15 September 2017

Subject: Carriage of Passengers on Helicopters

Ref. Publications:

Robinson Helicopter Company (RHC) [Safety Notice \(SN\) 44](#).

European Helicopter Safety Team (EHEST) [training videos](#).

Applicability:

This SIB is applicable to all helicopter pilot license holders, to all National Airworthiness Authorities, Air Training Organisations and all staff involved in helicopter operations.

Description:

The management of the carriage of passengers can often increase the workload of the pilot and can cause a distraction during a flight. This may be especially so with newly qualified pilots, or experienced pilots that are unfamiliar with a new rotorcraft type or environment. Passengers can, intentionally or unintentionally, increase the pressure on the pilot to complete a task that might otherwise have been cancelled or postponed. It is therefore essential that passenger's expectations are managed, prior to any flight taking place. It is also the responsibility of the pilot in command to ensure a pre-flight passenger safety brief is delivered before take-off.

RHC have issued guidance in SN44, referenced above, which is generically suitable for the carriage of passengers in any helicopter.

EHEST has produced two training videos on the carriage of passengers in helicopters:

- "Helicopter Passenger Management" - designed for pilots conducting a passenger carrying flight.
- "Flying in a Helicopter" - designed for passengers undertaking a flight in a helicopter.

Both videos are produced in French and English and can be downloaded using the hyperlink provided above.

Recommendation(s):

EASA recommends all persons affected by this SIB to view the EHEST videos, to read the information provided by RHC, and to review these on a regular basis, as necessary.

Contact(s):

Further RHC SN can be found at <https://robinsonheli.com/robinson-safety-notice/>.

For further information contact the EASA Safety Information Section, Certification Directorate.

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This is information only. Recommendations are not mandatory.

